

**Flexible**

- Subscription fee on an annual basis, terminable annually
- Contract can be concluded within the first ten years after commissioning

Certain

- Warranty for all PV systems not under factory warranty
- Financial security over the term of extended warranty

Reliable

- Long-term availability of the right replacement devices
- Maximum term of 15 years

SMA Extended Warranty Flex

Guaranteed certainty for PV systems of 100 kWp inverter capacity or more

With the SMA extended warranty Flex, PV system operators can protect their PV systems outside of the factory warranty as well. It applies to all PV systems with inverter capacity of 100 kWp or more. With a maximum term of 15 years, SMA guarantees the highest level of certainty and flexibility, especially in regard to the payment terms and termination periods.

SMA FACTORY WARRANTY
5-YEAR TERM

SMA Replacement Device

The replacement device is equipped with all required updates.

Complete Shipment Processing

We take care of shipping and assume the costs. **

SMA Service Line

Our SMA Service Line employees assist our installers with technical questions and support them when service is needed.

SMA Service Compensation

SMA pays installers a service compensation for the inverter replacement.

* According to the terms and conditions of SMA warranty contracts
** According to warranty conditions of the factory warranty

SMA EXTENDED WARRANTY FLEX COMFORT

In case of a warranty claim, we guarantee the services contained in the terms and conditions for SMA warranty contracts.

Services

- SMA replacement device
- Shipment Processing*
- SMA Service Line
- SMA service compensation

Benefits:

- Full-service support in case of a warranty claim
- Payment of SMA service compensation

Contract Models

- For PV systems from 100 kW
- Available outside of the factory warranty
- Maximum term of 15 years
- Contract can be concluded within the first ten years after commissioning
- Payable annually
- Terminable annually

SMA EXTENDED WARRANTY FLEX ACTIVE

With the Active extended warranty, SMA pays no service compensation to solar power professionals.

Services

- SMA replacement device
- Shipment Processing*
- SMA Service Line

Benefits:

- The cost advantage over the warranty option COMFORT

Contract Models

- For PV systems from 100 kW
- Available outside of the factory warranty
- Maximum term of 15 years
- Contract can be concluded within the first ten years after commissioning
- Payable annually
- Terminable annually

We will be happy to create a quote for you. Please send your inquiry to MeinService@SMA.de

| | SMA FACTORY WARRANTY | SMA EXTENDED WARRANTY FLEX COMFORT | SMA EXTENDED WARRANTY FLEX ACTIVE |
|----------|--------------------------|------------------------------------|--------------------------------------|
| SERVICES | SMA service compensation | SMA service compensation | Service of solar power professionals |
| | SMA Service Line | SMA Service Line | SMA Service Line |
| | Shipment Processing** | Shipment Processing* | Shipment Processing* |
| | SMA replacement device | SMA replacement device | SMA replacement device |
| | OPTION | | |

* According to the terms and conditions of SMA warranty contracts
** According to warranty conditions of the factory warranty